

Angela was a housewife, working **part-time** at the local school as a cleaner. She enjoys her job, as she loves keeping things clean and tidy. Unfortunately, her husband decided to leave her, some say the reason was her obsessive cleaning habits at home, but that's just gossip. This meant that the only income from her part-time job was no longer enough to pay the bills and keep the flat that she worked so hard to keep in perfect condition.

A friend of hers suggested that she should turn her housekeeping obsession into a business and generate extra money to supplement her income. Angela did some online research, and after talking to her friend again, she decided to offer locally a service where she would collect people's piles of washed laundry and iron their clothes for them. "Washing is easy", she says, "it's the ironing that no one is willing to spend time and effort on".



She is already well known for her obsessive cleaning habits, her husband liked to complain a lot at the pub. But now she doesn't even need to advertise, people know she's good at it.

Angela asked a local "**Citizens' Advice**" office to help her and they guided her through the online registration of her new business and recommended an affordable accountant to help her with the paperwork.



Angela managed to turn her reputation into a reputable business, allowing her to live well without her ungrateful husband and keep the flat that she loves.

## Glossary

- **Pressing**: ironing clothes with a steam-press
- **Part-time**: working fewer hours than a full-time workday
- **Citizen's Advice**: a network of charity offices in the UK, where volunteers help other people with administrative situations

NOTE: Analyse the word play in "Pressing Matters".